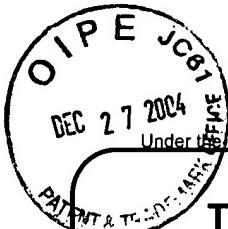


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TRANSMITTAL FORM

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		Application Number	09/820,429
		Filing Date	March 28, 2001
		First Named Inventor	John M. Mela
		Art Unit	3627
		Examiner Name	Maria Teresa T. Thein
Total Number of Pages in This Submission	22	Attorney Docket Number	PA2375US

ENCLOSURES (Check all that apply)

<input type="checkbox"/> Fee Transmittal Form	<input type="checkbox"/> Drawing(s)	<input type="checkbox"/> After Allowance Communication to TC
<input type="checkbox"/> Fee Attached	<input type="checkbox"/> Licensing-related Papers	<input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences
<input checked="" type="checkbox"/> Amendment/Reply	<input type="checkbox"/> Petition	<input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief)
<input type="checkbox"/> After Final	<input type="checkbox"/> Petition to Convert to a Provisional Application	<input type="checkbox"/> Proprietary Information
<input type="checkbox"/> Affidavits/declaration(s)	<input type="checkbox"/> Power of Attorney, Revocation	<input type="checkbox"/> Status Letter
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<input type="checkbox"/> Express Abandonment Request	<input type="checkbox"/> Terminal Disclaimer	1) Confirmation Postcard
<input type="checkbox"/> Information Disclosure Statement	<input type="checkbox"/> Request for Refund	
<input type="checkbox"/> Certified Copy of Priority Document(s)	<input type="checkbox"/> CD, Number of CD(s) _____	
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<input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53		
Remarks		
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SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

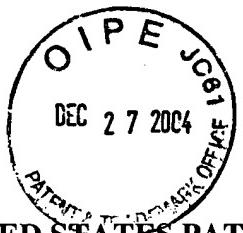
Firm Name	Carr & Ferrell LLP Cust. No. 22830		
Signature			
Printed name	Robert D. Hayden		
Date	December 21, 2004	Reg. No.	42,645

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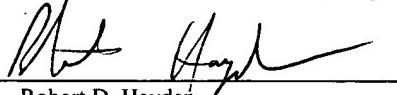
IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: John M. Mela
SERIAL NO.: 09/820,429
CONF. NO.: 5043
FILING DATE: March 28, 2001
TITLE: Bounceback Detection in Online Product Configuration
EXAMINER: Maria Teresa T. Thein
ART UNIT: 3627
ATTY. DKT. NO: PA2375US (21113-05687)

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Commissioner for Patents
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Alexandria, Virginia 22313-1450

AMENDMENT E

Sir:

In response to the Office Action mailed on October 12, 2004, please amend the above-identified application as follows and consider the following remarks: